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Cybernet Systems Debuts NetMAX Personal Tutor Video

Video tutorial gives NetMAX Internet appliance software users an alternative to more expensive technical support for answering common installation questions

Ann Arbor, Michigan, June 11, 2003 — Cybernet Systems Corporation today announced the availability of the NetMAX™ Personal Tutor, an 80-minute video designed to answer the most common installation and interface questions concerning the NetMAX Professional 4.03 Internet appliance software. Because it is divided into specific topics, the NetMAX Personal Tutor helps the viewer learn to do a specific task or accelerates a user's basic understanding of how to establish and maintain a Linux-based server. For small- and mid-size enterprise customers, the NetMAX Personal Tutor offers a convenient, round-the-clock alternative to NetMAX technical support, normally available only during business hours.

One of the first customers to use the NetMAX Personal Tutor is Tom Cramer, founder of Chicago-based 440MUSIC.com, who purchased NetMAX software to serve up to 60,000 website visitors weekly. "The firewall, routing, VPN, proxy and machines sections were very helpful," he said. "Now, I understand how each function applies to my needs. This knowledge alone was worth the price of the video."

"We deliberately designed NetMAX Professional to be a solid and economical software choice for the small- to mid-size business or consumer needing to install and configure a basic wireless or wired server," said Chuck Jacobus, Ph.D., CEO of Cybernet Systems. "In keeping with this product philosophy, the NetMAX Personal Tutor offers customers with limited time or IT knowledge an alternative to more costly technical support. The video is a perfect companion to our product literature for demystifying Linux and for illustrating the many options of the NetMAX interface – all without a phone call."

The NetMAX Personal Tutor video is available free to resellers enrolled in the NetMAX reseller program, and can be purchased by other customers at the online NetMAX store located at www.netmax.com. Additionally, customers can now access free product support literature at the site.

About NetMAX Professional 4.03

NetMAX Professional includes proven applications such as the popular Apache web server and Sendmail email server, and the full power of a Linux operating system based on the distribution of Red Hat® Linux. It simplifies the setup of a fully functioning web, email and FTP server that is platform agnostic, allowing for shared files and printers between Microsoft® Windows®, Apple® Macintosh and Unix clients. In addition to its ability to monitor web and email server access, track network web browsing and to block unwanted email, the NetMAX Professional enables users to host multiple domains on a single IP address – an important feature for small business owners and other consumers wanting to host more than one web site while keeping their costs as low as possible.

About Cybernet

Cybernet Systems Corp. develops products and technologies that standardize and simplify networked connectivity and computing functions through Linux. The NetMAX product line is sold direct through Cybernet's web site at <http://www.netmax.com/> and through Toshiba appliance hardware resale channels. Contact: Cybernet Systems Corporation, 727 Airport Boulevard, Ann Arbor, Michigan 48108, 1-800-CYBERNET.

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